

AVRR in Italy Update on activities during the COVID-19 pandemic

APRIL 2020

RE.V.ITA PROJECT – ASSISTED VOLUNTARY RETURN NETWORK IN ITALY

Implementing organisation: International Organisation for Migration (IOM)

CONTACTS:



06 44 16 09 1/06 44 1609 213/06 44 1609 222

(Monday to Friday, 9am - 1pm and 2pm - 6pm)

SERVICES GUARANTEED:



RE.V.ITA toll-free number **800 2000 71** (Monday to Friday, 9am - 1am and 2pm - 6pm).



Collection of AVRR referrals and assignment to the organisations in charge of the Assisted Voluntary Return and Reintegration Projects in Italy.



Promotion of AVRR through online training and information sessions by project Focal Points. These activities will be carried out in compliance with the Italian government measures adopted as response to the COVID-19 emergency.

SERVICES NOT AVAILABLE AT THE MOMENT:



Face-to-face trainings and information sessions on AVR&R.

Focal Points deployed in the regions

REGION	TELEPHONE NUMBER	E-MAIL
Abruzzo	339 3094982	mbruni@iom.int
Basilicata	339 3093202	vagranito@iom.int
Calabria	339 3093778	gcacciola@iom.int
Campania	338 7869817	rdeponte@iom.int
Emilia-Romagna	338 7869733	gferrari@iom.int
Friuli Venezia Giulia	366 6173978	jbeele@iom.int
Lazio	338 8155838	agizzi@iom.int
Liguria	339 3093108	vpassalacqua@iom.int
Lombardia	339 3094866	cpanno@iom.int
Marche	338 7863878	kgrimci@iom.int
Molise	338 8149319	vcastaldi@iom.int
Piemonte	339 3093763	arizzello@iom.int
Puglia	331 6010434	dcarnimeo@iom.int
Sardegna	338 7861696	ftatti@iom.int
Sicilia occidentale	366 6173643	vmarletta@iom.int
Sicilia orientale	366 6173523	gpennisi@iom.int
Toscana	366 6170124	masoro@iom.int
Trentino-Alto Adige	335 1596807	triccardi@iom.int
Umbria	335 1638251	fnucci@iom.int
Veneto	338 6085215	dgiarnetti@iom.int
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Assisted Voluntary Return and Reintegration Projects

PROJECT UNO: UNA NUOVA OPPORTUNITA'

Implementing organisation: CEFA Onlus

ASSISTED NATIONALITIES: Morocco, Tunisia, Senegal e Nigeria



CONTACTS:

E-mail:

f.zito@cefaonlus.it; ritorni.uno@opengroup.eu; costanzo.luisa@virgilio.it

Telephone:

342 819 3274 / 342 126 6834/ 349 258 6487 / 391 714 8818

(Monday to Friday, 9am - 7pm)

ASSISTANCE TO RETURN GUARANTEED IN ITALY:

- First contact with migrant/referral organisation within 3 working days from the referral to the toll-free number
- Orientation and counselling via telephone/Skype/e-mail
- ✔ Formalisation of the AVR&R requests via telephone/Skype/e-mail
- ✓ Submission of AVR&R requests to the competent authorities for obtaining the nulla osta

STATE OF THE DEPARTURES:

O Suspended due to the Covid-19 emergency that restricts movements within the national boundaries and led to the cancellation of several flights to countries of origin

Immediate assistance will be guaranteed as soon as the departures will be reallowed

RETURN SERVICES IN COUNTRIES OF ORIGIN:

- ❖ The reintegration monitoring is carried out remotely in all countries
- O In all countries it is not currently possible to start and/or continue the activities related to the implementation of reintegration plans

In countries where the reintegration activities are suspended, waiting time for the reintegration allowance is currently unpredictable

PROJECT ERMES 3

Implementing organisation : Centro Informazione e Educazione allo Sviluppo (CIES ONLUS)

ASSISTED NATIONALITIES: Mor

Morocco, Tunisia, Senegal, Burkina Faso, Democratic Republic of Congo, Mali, Niger, Nigeria, Ethiopia, Kenya, Somalia, Mauritania, Ghana, Pakistan, Bangladesh, Côte d'Ivoire, Syria, Jordan, Cameroun, Republic of Congo, Lebanon



CONTACTS:

E-mail: ermes3@cies.it

Telephone:

338 65 53 124 (Monday to Friday, 9am - 6.30pm)

06 77 26 46 11 (Monday to Friday, 9.30am - 5:30pm)

ASSISTANCE TO RETURN GUARANTEED IN ITALY:

- First contact with migrant/referral organisation within 3 working days from the referral to the toll-free number
- Orientation and counselling via telephone/Skype/e-mail, also with support of a cultural mediator
- ▼ Formalisation of the AVR&R requests via telephone/Skype/e-mail
- ✓ Submission of AVR&R requests to the competent authorities for obtaining the nulla osta

STATE OF THE DEPARTURES:

O Suspended due to the Covid-19 emergency that restricts movements within the national boundaries and led to the cancellation of several flights to countries of origin

Immediate assistance will be guaranteed as soon as the departures will be reallowed

RETURN SERVICES IN COUNTRIES OF ORIGIN:

- → The reintegration monitoring is carried out remotely in all countries
- There are difficulties with the provision of reintegration allowances in Bangladesh and Senegal for migrants who returned after the end of January 2020

PROJECT INTEGRAZIONE DI RITORNO 4

Implemening organisation : Consiglio Italiano per i Rifugiati (CIR)

ASSISTED NATIONALITIES:

Bangladesh, Bolivia, Burkina Faso, Burundi, Côte d'Ivoire, Ecuador, Ethiopia, Gambia, Ghana, Jordan, Iraq, Kazakhstan, Kenya, Kosovo, Lebanon, Malawi, Mali, Morocco, Mauritania, Mozambique, Myanmar, Niger, Nigeria, Pakistan, Palestine, Democratic Republic of Congo, Republic of Congo, Rwanda, Senegal, Sierra Leone, Syria, Somalia, South Sudan, Tunisia, Uganda



CONTACTS:

E-mail: ritorno@cir-onlus.org, ritorno@fondazioneverga.org

Telephone: 366 90 44 861/02 86 93 194 (Monday to Friday, 10am - 6pm)

ASSISTANCE TO RETURN GUARANTEED IN ITALY:

- First contact with migrant/referral organisation within 3 working days from the referral to the toll-free number
- Orientation and counselling via telephone/Skype/e-mail, also with support of a cultural mediator
- ✓ Formalisation of the AVR&R requests via telephone/Skype/e-mail
- ✓ Submission of AVR&R requests to the competent authorities for obtaining the nulla osta

STATE OF THE DEPARTURES:

Suspended due to the Covid-19 emergency that restricts movements within the national boundaries and led to the cancellation of several flights to countries of origin

Immediate assistance will be guaranteed as soon as the departures will be reallowed

RETURN SERVICES IN COUNTRIES OF ORIGIN:

- ✓ The assistance for the completion of the reintegration plans and monitoring activities are carried out in all countries both remotely and face-to-face
- There are challenges with the provision of assistance for the completion of the reintegration plans and monitoring activities in the following countries: **Bangladesh**, **Ecuador**, **Gambia**, **Irag**, **Sierra Leone**, **Niger**, **Pakistan and Senegal**

PROJECT BACK TO THE FUTURE 2

Implementing organisation : Gruppo Umana Solidarietà "G. Puletti" (GUS)

ASSISTED NATIONALITIES:

Algeria, Armenia, Bangladesh, Benin, Cameroun, Congo, Côte d'Ivoire, Ecuador, Egypt, Ethiopia, Philippines, Gambia, Guinea Conakry, Ghana, India, Iraq, Mali, Morocco, Niger, Nigeria, Pakistan, Dominican Republic, Senegal, Sierra Leone, Syria, Somali, Sri Lanka, Tunisia

*To formalise: Thailand, Nepal



CONTACTS:

E-mail: info@ritornovolontario.it

Telephone: 371 1124926 (Monday to Friday, 9am - 5pm)

ASSISTANCE TO RETURN GUARANTEED IN ITALY:

- First contact with migrant/referral organisation within 3 working days from the referral to the toll-free number
- Orientation and counselling via telephone/Skype/e-mail, also with support of a cultural mediator
- ✓ Formalisation of the AVR&R requests via telephone/Skype/e-mail
- ✓ Submission of AVR&R requests to the competent authorities for obtaining the nulla osta

STATE OF THE DEPARTURES:

Suspended due to the Covid-19 emergency that restricts movements within the national boundaries and led to the cancellation of several flights to countries of origin

Immediate assistance will be guaranteed as soon as the departures will be reallowed

RETURN SERVICES IN COUNTRIES OF ORIGIN:

- The assistance for the completion of the reintegration plans and monitoring activities are carried out remotely in the following countries: Algeria, Armenia, Iraq, Dominican Republic, Togo
- The assistance for the completion of the reintegration plans and monitoring activities are not carried out in the following countries: Bangladesh, Benin, Cameroun, Côte d'Ivoire, Egypt, Philippines, Gambia, Guinea Conakry, Ghana, India, Mali, Niger, Nigeria, Pakistan, Senegal, Sri Lanka

In countries where the reintegration activities are suspended, waiting time for the reintegration allowance is currently unpredictable

PROJECT REBUILD

Implementing organisation: Gruppo Cooperativo CO&SO

Mali, Nigeria, Niger, Ghana, Côte d'Ivoire, Gambia, Guinea, Senegal, Morocco, Tunisia ASSISTED NATIONALITIES:



CONTACTS:

E-mail: ritorni.rebuild@gmail.com

Telephone: 392 85 29 927 (Monday to Friday, 9am - 6pm)

ASSISTANCE TO RETURN GUARANTEED IN ITALY:

- First contact with migrant/referral organisation within 3 working days from the referral to the toll-free number
- Orientation and counselling via telephone/Skype/e-mail, also with support of a cultural mediator
- Formalisation of the AVR&R requests via telephone/Skype/e-mail
- Submission of AVR&R requests to the competent authorities for obtaining the nulla osta

STATE OF THE DEPARTURES:

Suspended due to the Covid-19 emergency that restricts movements within the national boundaries and led to the cancellation of several flights to countries of origin

Immediate assistance will be guaranteed as soon as the departures will be reallowed

RETURN SERVICES IN COUNTRIES OF ORIGIN:

At the moment the staff in the countries of origin is experiencing movement restrictions and the situation is unstable. Nevertheless the local partners keep following the migrants' reintegration activities remotely and in person, where possible

The situation is subject to daily changes

In countries where the reintegration activities are suspended, waiting time for the reintegration allowance is currently unpredictable

PROJECT THE WAY OF THE FUTURE

Implementing organisation: ARCI Mediterraneo Impresa Sociale SRL

Burkina Faso, Benin, Nigeria, Côte d'Ivoire, Gambia, Mali, Ghana, Senegal, Sierra Leone, Russia, Kirghizstan, Bangladesh, Pakistan, Afghanistan **ASSISTED NATIONALITIES:**



CONTACTS:

E-mail: rva@arcimediterraneo.it

Telephone: 081 18 70 84 17, (Monday to Friday, 9am - 3pm)

ASSISTANCE TO RETURN GUARANTEED IN ITALY:

- First contact with migrant/referral organisation within 3 working days from the referral to the toll-free number
- Orientation and counselling via telephone/Skype/e-mail, also with support of a cultural mediator
- Formalisation of the AVR&R requests via telephone/Skype/e-mail
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Immediate assistance will be guaranteed as soon as the departures will be reallowed

RETURN SERVICES IN COUNTRIES OF ORIGIN:

- The assistance for the completion of the reintegration plans and monitoring activities are carried out in all countries remotely and in person
- The assistance for the completion of the reintegration plans and monitoring activities are not currently carried out in the following countries: Burkina Faso, Côte d'Ivoire, Bangladesh and Pakistan due to themovement restrictions